

SCHOOL SURVEY COMPARISONS – 2000 AND 2004

APPENDIX 3

		2000	2004	
RANGE OF SCORES: 5 = HIGHEST, 3 = MIDDLE, 1 = LOWEST		Audit Commission Survey *	LEA Survey	Trend
TOTAL NUMBER OF REPLIES		61	83	▲
PERCENTAGE REPLIES		65%	79%	▲
<b>OVERALL LEA SERVICES AVERAGE</b>			<b>3.95</b>	
<b>INSPECTION ADVICE AND SCHOOL PERFORMANCE SERVICE</b>				
<b>Overall - IASPS</b>			<b>4.02</b>	
1	Strategy for School Improvement	3.92	3.84	▼
2	School Contact Inspectors	4.10	4.39	▲
3	Support for the Primary Strategy	4.24	4.08	▼
4	Support for the Key Stage 3 Strategy		4.14	
5	Support for 14-19 Education		3.42	
6	Support for ICT in the Curriculum	3.30	3.81	▲
7	Support for Pupil Performance Data	4.07	3.62	▼
8	Governors' Services	3.65	4.16	▲
9	Instrumental Music Service		4.00	
10	Support for Early Years Education		4.35	
<b>CHILDREN'S AND STUDENTS' SERVICES</b>				
<b>Overall - CASS</b>			<b>3.79</b>	
11	Pupil, School & Parent Support		3.78	
12	Child Protection	3.83	3.86	▲
13	Education Welfare Service	3.40	3.65	▲
14	Special Educational Needs Team	3.33	3.71	▲
15	Education Psychology Service	2.82	3.88	▲
16	PASS		3.89	
17	HLSS	3.28	4.11	▲
18	MBSS	3.35	4.08	▲
19	Pupil Referral Service	3.24	3.58	▲
20	Health Promotion		3.72	
21	Personal, Social & Health Education		3.63	
22	Social Inclusion	3.33	3.58	▲
23	Drugs Education		3.61	
24	Health & Safety	3.49	3.86	▲
<b>POLICY AND RESOURCES</b>				
<b>Overall - P &amp; R</b>			<b>4.21</b>	
25	Childcare Services		3.73	
26	Support for Early Years Education	3.80	4.35	▲
27	Accommodation & Forward Planning	3.60	3.88	▲
28	Admissions & Transfers	3.80	4.03	▲
29	Home to School Transport	3.44	3.72	▲
30	Secs, Reception, General Enquiries		4.30	
31	Education Personnel	4.18	4.39	▲
32	Education Staffing & Appointments		4.64	
33	Herefordshire Payroll Service	3.42	4.37	▲
34	LMS Budget Support Services	3.98	4.50	▲
<b>OTHER DIRECTORATES/SERVICE LEVEL AGREEMENTS</b>				
<b>Overall - Other Directorates</b>			<b>3.87</b>	
35	Catering		3.77	
36	Grounds Maintenance	3.59	4.08	▲
37	Property Maintenance	3.37	3.78	▲
38	Building Cleaning	3.53	4.03	▲
39	County Treasurers		3.90	
40	Legal Services		3.95	
41	Occupational Health		3.78	
42	Education Systems Support (ESS)	3.41	3.42	▲
43	School's Library Service		4.09	

\* The Audit Commission scores have been adapted to enable direct comparison with LEA figures